



Eurotech Marketing Svcs Ltd  
 7 Berkshire Business Centre  
 Berkshire Drive, Thatcham  
 Berks RG19 4EW  
 Tel: 0870 458 0118  
 Fax: 0870 458 0119  
 Email <mailto:support@euro-tech.co.uk>

## RETURNS REQUEST

### For Test & Repair

- 1 Please provide original Invoice number and date of Purchase
- 2 Serial numbers are required for all returned products
- 3 Please detail the fault as fully as possible, as this Information helps testing, and reduces the chance of the product being returned with "no fault found"
- 4 Fax or mail this form to Eurotech Marketing Svcs Ltd
- 5 An authorisation number and returns instructions will be forwarded.

**Do not ship product until number received**

**PLEASE PRINT IN BLOCK  
CAPITALS ONLY**

<b>Name:</b>	
<b>Address:</b>	
<b>Postcode:</b>	
<b>Tel:</b>	
<b>Fax:</b>	
<b>Email:</b>	
<b>Contact:</b>	

Item	Part No.	Product Description	Purchased from	Purchase Date	Serial No. (may be in battery area)	Fault reported (please describe fully)
1						
2						
3						
4						

When returns Authorisation number is received:

- 1) Return only the faulty component. Any manuals, disks, etc will be scrapped
- 2) Please ship by traceable service to the above address, with the RMA number Clearly marked on the outside.
- 3) Inadequately packaged products will be rejected and returned.
- 4) Products will be tested and repaired or replaced at EuroTech's discretion.

**Do not ship product until  
RMA number received**

**Remember to return only  
Faulty component**