



Eurotech Marketing Srvs Ltd
 7 Berkshire Business Centre
 Berkshire Drive, Thatcham
 Berks RG19 4EW
 Tel: 0870 458 0118
 Fax: 0870 458 0119
 Email <mailto:support@euro-tech.co.uk>

RETURNS REQUEST

For Test & Repair

- 1 Please provide original Invoice number and date of Purchase
- 2 Serial numbers are required for all returned products
- 3 Please detail the fault as fully as possible, as this Information helps testing, and reduces the chance of The product being returned with "no fault found"
- 4 Fax or mail this form to Eurotech Marketing Srvs Ltd
- 5 An authorisation number and returns instructions will be forwarded.

Do not ship product until number received

**PLEASE PRINT IN BLOCK
CAPITALS ONLY**

Name:	
Address:	
Postcode:	
Tel:	
Fax:	
Email:	
Contact:	

Item	Part No.	Product Description	Purchased from	Purchase Date	Serial No. (may be in battery area)	Fault reported (please describe fully)
1						
2						
3						
4						

When returns Authorisation number is received:

- 1) Return only the faulty component. Any manuals, disks, etc will be scrapped
- 2) Please ship by traceable service to the above address, with the RMA number Clearly marked on the outside.
- 3) Inadequately packaged products will be rejected and returned.
- 4) Product will be tested and repaired or replaced at Altec Lansing's discretion.

**Do not ship product until
RMA number received**

**Remember to return only
Faulty component**