

| | | | | |
|--------------------|--|----------|----------|--|
| Returns No: | | | | |
| Date: | | F | E | |

**PLEASE PRINT IN
BLOCK CAPITALS**



EuroTech Marketing Services Ltd
 7 Berkshire Business Centre
 Berkshire Drive, Thatcham
 Berks RG19 4EW
Tel: 0870 458 0118
Fax: 0870 458 0119
 Email support@euro-tech.co.uk

RETURNS REQUEST

For Test & Repair

- 1 Please provide original Invoice number and date of Purchase
- 2 Serial numbers are required for all returned products
- 3 Please detail the fault as fully as possible, as this Information helps testing, and reduces the chance of The product being returned with "no fault found"
- 4 Fax or mail this form to Eurotech
- 5 An authorisation number and returns instructions will be forwarded.

| | |
|------------------|--|
| Company: | |
| Address: | |
| | |
| | |
| Postcode: | |
| Tel: | |
| Fax: | |
| Email: | |
| Contact: | |

Do not ship product until number received

| Item | EuroTech Part No. | Product | Invoice Number | Purchase Date | Serial Number | Fault reported (please describe fully) |
|------|-------------------|---------|----------------|---------------|---------------|--|
| 1 | | | | | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |

When returns Authorisation number is received:

- 1) Return only the faulty component. Any manuals, disks, etc will be scrapped
- 2) Please ship by traceable service to the above address, with the RMA number Clearly marked on the outside.
- 3) Inadequately packaged products will be rejected and returned.
- 4) Product will be tested and repaired or replaced at Eurotech's discretion.

**Do not ship product until
RMA number received**

**Remember to return only
Faulty component**